



Frequently Asked Questions

If I don't have any changes at Open Enrollment, what do I need to do?

Nothing, your plan will stay exactly the same for 2017.

What are Tulsa Fire Account Numbers?

Medical (HSG) - M8086

Dental (Guardian Dental Guard Preferred) - #383157

What are my deductibles, copayments, premium, etc?

Go to the Member Resources Area and click on Tulsa Firefighters 2017 Benefits Guide tab.

How do I find physicians in my network?

Go to the Member Resources Area and click on Healthcare Highways tab or Guardian Dental to find network dentist or orthodontist.

Where are CareATC locations and how do I make an appointment?

Go to Member Resources Area and click on CareATC, you will find hours, locations and contact information.

Who do I use for Chiropractic Care with a \$0 copay?

Eastern Oklahoma Wellness Center for Chiropractic Care. (Limit of 26 visits per year) See tab under Member Resources Area.

Who do I use for Complex Imaging (MRI's, etc.) that has a \$50 copay?

Envision Imaging. See tab under Member Resources Area.

Can I drop my medical coverage?

If you are an Active, you may not drop your medical coverage, however, you can elect the HDHP at Open Enrollment with a \$0 premium.

If you are a Retiree, you may drop your medical coverage at any time but you will never be eligible to enroll in medical coverage or any other coverage that you drop once you have terminated coverage.

If I drop my dependents, can I put them back on my plan?

Yes, but you will have to wait until Open Enrollment or they have a Qualifying Event and have lost coverage elsewhere. We will require a letter of Credible Coverage for this change.

